

Fort Dix Federal Credit Union NEWS

Standing With You

SPRING 2020



Credit Union office will be CLOSED Tuesday, April 14, 2020 for in house service training. We will reopen on Wednesday April 15, 2020 at normal business hours 10 AM to 4 PM.

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2020 HOLIDAY CLOSINGS

Wednesday, January 1
New Year's Day

Monday, January 20
Martin Luther King Day

Monday, February 17
President's Day

Monday, May 25
Memorial Day

Saturday, July 4
Independence Day

Monday, September 7
Labor Day

Monday, October 12
Columbus Day

Wednesday, November 11
Veteran's Day

Thursday, November 26
Thanksgiving

Friday, November 27
Office opening at 9 AM
closing at 1 PM

Friday, December 25
Christmas

April is National Credit Union Youth Month



National Credit Union Youth Month serves to encourage kids to develop healthy saving habits by making savings fun and exciting. This campaign is your credit union's opportunity to engage with young members and show them that your credit union is there to help them throughout their financial journey.

"Money Magic! Share, Spend and Save at Your Credit Union" is the official theme for this year's National Credit Union Youth Month.

This whimsical theme makes it fun for kids to save for their future and helps them find joy in setting aside a little money for everyday spending and helping others.

FDFCU will waive the membership fee for youth accounts opened during the month of April and deposit the fee into the account. Call credit union for more information and required documentation.

Share a little Money Magic with young people in your life as they learn to grow with the Credit Union!

PREPARE FOR THE CORONAVIRUS – COVID-19



One of the top priorities of Fort Dix Federal Credit Union has always and will always be the health, safety and service of all our members and staff. Your Board of Directors has addressed the recent concerns over the COVID-19 virus and wishes to assure all our members and staff that we have reviewed and updated our business continuity plans and have taken precautions to address this threat.

ACTIONS TAKEN BY US: We have stepped up our disinfecting of our office, including door handles and teller area. We instructed staff to use sanitary gloves if necessary, in handling transaction as a precaution. We are providing hand sanitizers at our office so that members and staff can help prevent the spread of germs when in and after leaving the credit union office.

ACTIONS YOU CAN TAKE: Wash your hands thoroughly with soap or sanitizer especially after any cash transaction, including any card use or ATM transactions. Use our online banking to check balances on your account and request to have a check mailed to you. If you are ill please call the credit union instead of coming into the office, we'll work with you to expedite your transaction the best way possible. If you don't have one of our reloadable debit cards consider signing up for one today, even if you only use it for emergency. A simple call and a fee of \$0.75 can put money on the card for your use anywhere VISA is accepted.

Be alert as with any heightened threat the scammers come out. If you are contacted by someone saying they are from any agency or financial institution and ask for your personal information, PLEASE do not share any account, social security, password or other personal identification details over the phone. Should we have to contact you staff will always identifies themselves and if you are uncertain you may always ask for a phone number and give us a call back.

In the event that the Base or the credit union office has to close please check our website for full details: www.ftdixfcu.com. As always be safe and if you have any questions, please call us at 609-723-4415.

Help Us Go Green

Have you signed up for Home Banking? It's easy and convenient plus if you sign up for our statement program you'll have access to the statement on the 1st of each month and you won't have to wait for a paper/hard copy statement to arrive later in the month. If you have a checking account, and speaking of checking did you know that we no longer charge a monthly maintenance fee, so when you sign up for e statements you can balance your check book on the 1st of each month by reviewing your statement online. If you only have a share/savings account your statement would be available the 1st day of the month following the quarter end. By going green you're not only helping yourself but your also helping the credit union cut down on the cost of processing a paper statement and mailing cost. **THINK AND GO GREEN!**

Mobile App also available FREE for iPhone or Android. Call credit union for more information.

SPRING AUTO LOAN PROMOTION

Looking for a new or used auto loan?
Look at the credit union for financing!

*For limited time rates as low as 2.99% up to 6.99% call the credit union for more details.



SPRING "CLEAN UP" LOAN PROMOTION

as low as
4.75%*

Have some high charging/low balance credit card loans that you want to "clean up" or just looking to book an early vacation? Whatever the reason **the credit union is offering a \$2,500.00 spring loan with rates as low as 4.75%***.

Call the credit union today for more details or better yet print out a loan application from our web page and fax it to us 609-653-1015 and we'll call you.

*Limited time, rates and terms based on credit worthiness and subject to change without notice.



ADDRESS CHANGE – If you change your address you must notify the credit union in writing or in person. When writing, be sure to include your account number and a signature for verification. Remember notifying the post office will only temporarily forward your mail. If you are changing your name you must bring all updated identification into the credit union or mail notarized documents so that we may update our records.

INACTIVE/ DORMANT ACCOUNT FEE – All accounts with no activity for 12 months will be considered inactive or dormant. The credit union will assess a fee of \$ 2 per month to any share/savings or share draft/checking account that hasn't had a deposit or withdrawal for one year. Account balances under \$50.00 will be closed if inactive for more than one year.



Fort Dix Federal Credit Union - Standing With You

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609-723-4415 or 609-723-4406 (Main Office)
886-432-5427 (Mortgage Department)
Email: info@ftdixfcu.com
www.ftdixfcu.com
NEW Fax: 609-353-1013

Office Hours:

Monday	10:00 a.m. - 4:00 p.m.
Tuesday	10:00 a.m. - 4:00 p.m.
Wednesday	10:00 a.m. - 4:00 p.m.
Thursday	10:00 a.m. - 5:00 p.m.
Friday	10:00 a.m. - 5:00 p.m.

